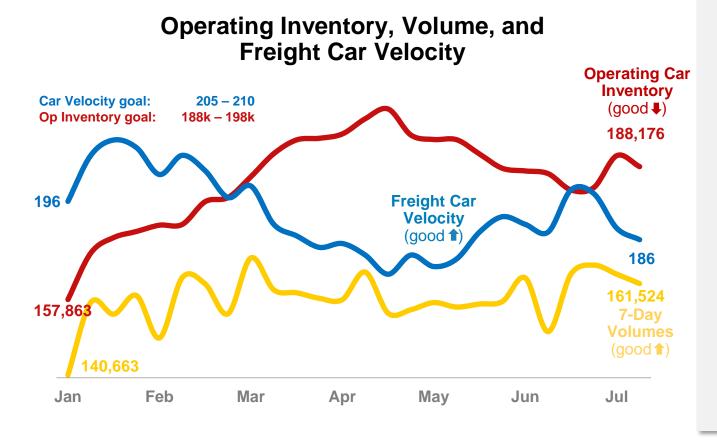


Status of Network Recovery

Steps to Recover the Network

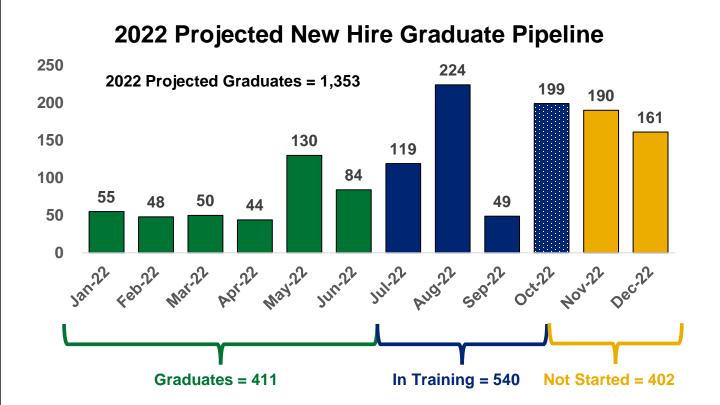


Train & Yard Crews

- Reduce recrews & unproductive starts
- Charge hiring & training pipeline
- Increase locomotive supply
- T-Plan modifications
- Drive Inventory reduction
 - UP owned
 - Private / Customer owned



Crew Hiring Update

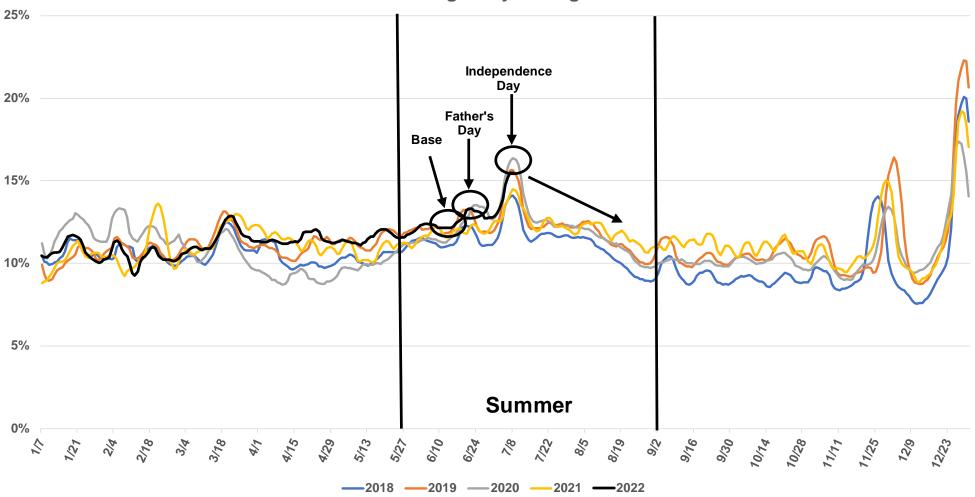


- Utilize borrow out supply
- 2022 hiring plan totals 1,400
 - Making significant progress
 - 1H23 projection: Hire 500 to 800
- Modified sourcing and training protocols
- Initiatives to reduce unproductive starts



Projected Crew Availability







Steps to Recover the Network

Locomotives & Transportation Plan

Locomotive Steps Taken

- Added 150 locomotive since Jan 1st
- Reduce locomotives on other railroads
- Minimized servicing dwell / increase utilization



Transportation Plan Steps Taken

- Maximize train length & combo opportunities to improve crew utilization
- Evaluated yard & local service increase to advance inventory to customers
- Replan train routing to relocate inventory
 - Great Lakes Service Unit
- Bypass terminals to increase velocity:
 - Alton & Southern
 - Kansas City
 - Topeka
 - Pacific Northwest / Albina Yard

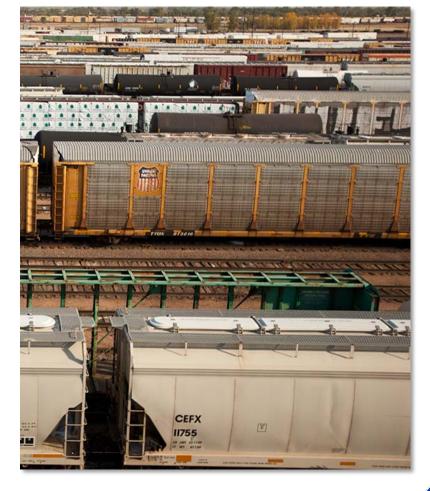


Steps to Recover the Network

Inventory UP & Customer

Inventory Steps Taken

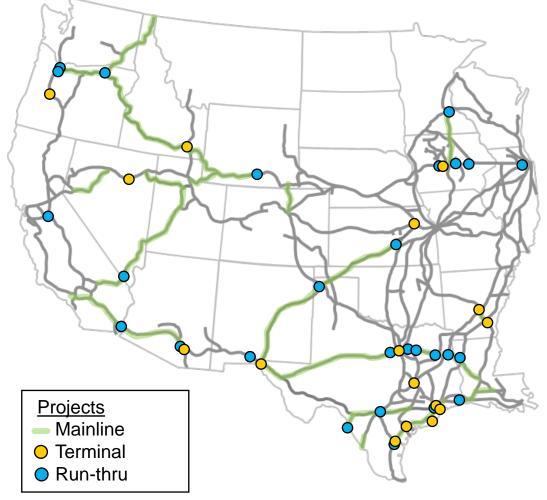
- Inventory reduction effort with customers
 - M&S outreach
 - Customer discussions
- Stored 7% of system-controlled freight car fleet; 3,000 cars of excess private inventory removed since mid-April; efforts to store systemcontrolled cars now paused
- Daily execution
 - On time departure
 - Make car connections
 - First mile, last mile consistency
 - Cars placed with customer





Capacity Investment Strategy

Future Capacity Investments



- 76% of investment directly impacts mainline operation
 - Mainline (51%)
 - Double track
 - Siding projects on existing and new corridors
 - CTC
 - Terminal run-thru (25%)
 - Reduces interference between terminal and mainline operation
 - Terminal capacity (24%)
 - Supports fluidity for the entire network
- 64% of total investment pointed at core routes
- 35% of total investment allocated to Sunset, T&P, and Golden State

